

John Kenneth Fisher
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Skills Overview

Windows - Windows (95-98, XP, Vista), Windows Server (NT, 2000, 2003, 2008)

Apple Macintosh / Other Unixes - Mac OS 7,8,9, Mac OS X (10.3 Panther, 10.4 Tiger, 10.5 Leopard), Mac OS X Server, Linux (Red Hat, Debian, Ubuntu), BSD (Darwin, FreeBSD), NeXTStep/OpenStep, iPhone

Products / Environments:

Active Directory, Exchange, Apache Web Server, IIS, Microsoft Virtual Server, Microsoft Office (XP, 2000, 2003, Mac), Movable Type CMS, Novell, Microsoft Networking, SAMBA, etc.

Also Familiar With:

BeOS, MS Access, SQL, HTML, DHTML, XML, XSL, CSS, CSS2, Applescript, RSS, Tomcat

Relevant Work Experience

2005-2009 Franklin Group, Inc. / inVentiv Health

Desktop Support -> System Administrator

- Designed, implemented, and maintained streamlined installation, update, and configuration process for frequent iterations of numerous pieces of in-house software.
- Designed, implemented, and maintained Active Directory policies and scripts for approximately 150 users and computers
- Designed, implemented, and maintained production, exchange, and domain controller servers running as Virtual Machines via Microsoft Virtual Server software.
- Maintained LAN/WAN, Server operating systems, Print Services, and VPN access.
- Performed general systems administration duties for Windows 2000 and 2003 servers.
- Assisted with transition from stand alone domain to new domain under parent company forest.
- Responsible for routine maintenance and upgrades of Windows servers and desktops.
- Implemented and configured new servers, copiers, and printers.
- Managed merger of in-house systems with those of parent company after company purchase.
- Managed and assisted on transition of numerous legacy systems to newer technologies.
- Imaged new hardware for users, creating custom images as needed.
- Acted as 1st and 2nd level help desk support to users, both in-house and at client locations.
- Acted as an on-location resource for basic UNIX maintenance and troubleshooting.
- Ensured HIPAA compliance for all systems.

Other Experience

1997-2005 US Army & NJ Army National Guard

- Assisted in assembly, and led administration team for extremely heterogeneous 350-computer network used in week-long war-game simulation at Fort Leavenworth, Kansas.
- Participated in transition from Windows-only network to mixed Unix/Windows network.
- Assisted in setting up and administering mixed Unix/Windows networks in the field and throughout home armory.

Education

The Chubb Institute of North Brunswick, North Brunswick, NJ

Diploma in Web Development and Business Programming

- Worked with Java, Java Servlets, Java Script, Java Server Pages (JSP), Java Database Connectivity (JDBC), HTML, CSS, XML, Visual Basic, Oracle SQL/PL, Tomcat, and Access Databases
- Participated in Honors Program: Volunteered time to assist and tutor other students.
- Graduated with Honors

United States Army Signal School, Fort Gordon, GA

Information Systems Operator / Analyst

(74 Bravo Military Occupational Specialty)

- Studied Routers, Network infrastructure, Unix, TCP/IP, etc.
- Graduated top-of-class, Granted Top Secret Security Clearance